

MOOIKELDER ESTATE, AGTER-PAARL RD, NORTHERN PAARL 7646 CAPE WINELANDS

Dear company/group

Thank you for choosing Mooikelder Day Spa as your venue for your special day – we look forward to hosting you!

Please familiarise yourself with our terms & conditions to ensure that your day goes as planned.

FUNCTION DATE	

PLEASE NOTE:

- WE ARE VAT REGISTERED PLEASE ADVISE IF YOU REQUIRE A VAT INVOICE;
- WE DO NOT HAVE A RESTURANT ON THE PREMISES;
- ALL OUR FOOD/BEVERAGE OPTIONS ARE SUPPLIED BY EXTERNAL SERVICE PROVIDERS, PLEASE NOTIFY US OF ANY SPECIAL DIETARY REQUIRMENTS WELL IN ADVANCE;
- OUR SPA TREATMENTS ARE WHAT MAKE US SPECIAL. WE REQUIRE ALL GUESTS TO PARTAKE IN OUR SPA TREATMENTS ON THE DAY.
- NO REFUNDS OR EXCHANGES FOR ANY CANCELATIONS ON THE DAY;
- YOU WIL RECEIVE EMAILS/PHONE CALLS FROM MORE THAN ONE SPA FACILITATOR. WE WORK AS A TEAM TO ENSURE GOOD SERVICE!
- 50% DEPOSIT TO BE PAID UPON BOOKING. THE BALANCE OF THE ACCOUNT MUST TO BE SETTLED ON THE DAY.

FUNCTION AREAS:

- 1. Front Veranda
 - accommodates a maximum of 10 guests
 - this area is highly weather dependent

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2. Group Treatment Room

- 10 Guests maximum
- indoors
- Fireplace available in winter

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Mooikelder Estate, Agter-Paarl RD, Northern Paarl 7646 Cape Winelands

PLEASE NOTE:

- FUNCTION AREA MUST BE CONFIRMED PRIOR TO THE FUNCTION DATE;
- FUNCTION AREA CANNOT BE CHANGED ON THE DAY OF THE FUNCTION;
- WE CLOSE THE FUNCTION AREA FROM THE TIME GROUP TREATMENTS COMMENCE UNTIL THE GROUP'S TREATMENTS ARE FINISHED. YOU WILL BE GIVEN AN ARRIVAL TIME AND A DEPATURE TIME, PLEASE ADHERE TO THESE TIMES.
- IF THE FUNCTION AREA IS USED PAST THE TREATMENT TIMESLOTS, PLEASE RESPECT OUR OTHER GUESTS. WE HAVE THE RIGHT TO ASK THE GROUP TO LIMIT NOISE LEVELS

ARIVAL TIME	DEPARTURE TIME	SIGNATURE

- We recommend that you keep to 30min treatment options if you have a larger group;
- Filter coffee/ tea for larger groups will be served as a self-help station.
- If possible, send through the name and individual treatment requests prior to your function date. This ensures the day runs smoothly;
- If you have gel on your nails, we will have to limit your choice of treatment to a foot scrub and massage.
- We cannot accommodate any add-on treatments during your function slot, but we can gladly assist you with additional treatment requests before or after your function.
- Send through any special requests prior to your treatment date we will try to accommodate you wherever possible.

FOOD AND BEVERAGE OPTIONS AVAILABLE:

- Vegetarian quiche with a side salad
- Breakfast quiche with a small fruit salad
- Cake selection (to be confirmed before the function date)
- All food options include one cup of filter coffee or tea
- Still or sparkling water and fruit juices available at an extra charge of R15
- Mooikelder MCC available at R180 per bottle

Kind regards, Mooikelder management